Emotional Message Chart

Emotion	Message	Questions	Intensification
Fear	"Intuitive, focused awareness of a threat" to your well being (external threat)	"What is the threat?" What action must I take to move to a position of safety?	Worry, anxiety Confusion Dulling of the senses Panic, terror, dissociation
Vulnerability	Something significant is about to change or be revealed; (internal threat to self-image, beliefs, or comfortable habits)	What belief, behavior or perception is being challenged? How might my life change if I accept this new insight? Who can I got to for help in integrating this new information?	Panic Rage
Anger	A physical or emotional boundary has been crossed (sometimes unconsciously, sometimes by a person who's trying to bend you to his/her will)	"What must be protected?" What boundary must be established or restored?	"Rage, fury" Deflected Rage (exploding at an innocent bystander) "Boredom, apathy" (masks anger that can't be dealt with; a non-violent coping strategy)
Incongruence Alarm (Can feel like anxiety, agitation or anger depending on the situation) (This is not chronic, long-term anxiety but anxiety experienced in the presence of a specific person.)	The person interacting with you is incongruent (Remember: Such people aren't necessarily dishonest, but may be dealing with personal issues that are none of your business.)	What is the true emotion behind the other person's mask of control, friendliness or well-being, and is it directed toward me?	Rage Mistrust
Frustration	The action you're taking is not effective	Where is the block? What can I do differently? Who can I ask for ideas and/or assistance?	Rage Powerlessness
Envy	The person you envy models a talent, success, position, or lifestyle you want to develop or acquire	What aspects of this person's life, career, personal qualities, relationships, or talents inspire me to excel? What professional training or skills must I develop to achieve similar success? Who can I enlist for support in this next state of growth?	Hero worship Rivalry Resentment
Jealousy	An inequity in resources, pay, recognition, opportunity, or relationship has come to your attention	Exactly who or what am I jealous of? Is this an unintentional oversight? If so, who can rectify the situation? If not, how can I strategize and gather support to change an unfair system?	Resentment Outrage
Disappointment	The outcome (contrary to what you desired or envisioned) did not live up to your expectations	What was I hoping/expecting to happen? Was this realistic? If so, how can I better communicate my vision to those capable of carrying it out? If not, how can I modify my vision & better train, prepare, and support the people involved?	Anger, Frustration Mistrust Powerlessness Apathy

Guilt	Critique of a destructive, neglectful, or abusive *behavior*. (This can be an internal critique or a transgression that others are bringing to your attention)	What questionable behavior or action did I engage in? What was my motivation? How can I get my needs met in a more productive way? Who can help me change this hurtful habit?	Denial Blame Shame Projection
Shame	A possible indication that you are being scapegoated. Or a personal critique of a "defective" state of consciousness or being.	Am I being shamed by others? If so, am I being objectified or used as a scapegoat? How can I set boundaries with these people---without shaming *them*? Or am I feeling shame for an old way of being or perceiving the world? If so, what destructive behaviors must I change to fully enter this new, more conscious, compassionate, and responsible phase of life?	Despair Blame Projection Suicidal Urge Bullying
Sadness (You choose when and how to let go)	"Loss is immanent and in your best interest"	"What must be released?" "What must be rejuvenated?"	"Despair" "Despondence"
Grief (No choice in letting go: Grief often includes anger. Having something you value taken away, even by impersonal life circumstances, is experienced emotionally as a boundary violation.)	A significant loss or death has occurred, usually due to circumstances beyond your control.	"What must be mourned?" What must be memorialized, appreciated and/or celebrated?	"Depression"
Depression This message refers to *situational* depression, not clinical depression, which may involve a neurochemical imbalance)	"Ingenious Stagnation" "Stop sign of the soul"	What activities or relationships drain my energy most? What new direction gives me energy?	Loss of self Loss of life's purpose Suicidal urges Physical illness
Suicidal Urge (This message is not related to wanting to end long-term physical pain from illness.)	Some aspect of the life you're leading must end (not your physical existence).	"What must end now?" What must be culled?	Becoming like a soulless automaton Physical death

Copyright 2012, updated in 2020, by Linda Kohanov, from her book *The Power of the Herd* (New World Library, 2013). An earlier version of the EMC grid, abbreviated from Kohanov's Emotional Message Chart first presented in *Riding between the Worlds*, was developed by Eponaquest instructor, Nancy Waite-Obrien, Ph.D. The emotions fear, anger, sadness, grief, depression, and suicidal urge, as well as the EMC format (message, questions to ask, and intensification) were inspired by Karla McLaren's audio book *Becoming an Empath* (Sounds True, 2005), though some of the messages and questions have since been updated through extensive research and experience using the chart with Eponaquest clients. Phrases in quotes, however, are direct quotes from McLaren's work. The messages, questions, and intensifications of vulnerability, the incongruence response, frustration, envy, jealousy, disappointment, guilt, and shame were developed by Linda Kohanov. The messages behind shame and guilt, while not direct quotations, were accessed through the work of Brene Brown. For more extensive descriptions of these emotions, see Chapter 13 in Kohanov's *The Power of the Herd.*

What about the positive emotions?

In using emotion as a nonverbal language, we learn how to engage authentic positive feelings to reward desirable behavior and motivate others, inspiring groups to work together, endure long-term challenges, and perform at higher levels of innovation and effectiveness. In the meantime, it's important to notice how some feelings signal success in certain areas or encourage the achievement of desirable effects and states of consciousness.

Emotions facilitating rest, reflection, and renewal:	Peacefulness, calmness, tranquility, contentment, serenity, satisfaction, fulfillment, bliss
Emotions that strengthen relationship and connection:	Appreciation, empathy, gratitude, encouragement, tenderness, trust, admiration, love, compassion
Energizing emotions:	Enthusiasm, excitement, playfulness, amusement, happiness, joy, anticipation, exuberance, glee, delight, rapture, ecstasy
Inspirational emotions:	Awe, wonder, curiosity, hope, astonishment, intrigue, fascination
Empowering emotions:	Confidence, pride, passion, courage, fortitude, self-respect, conviction, fervor, dedication

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